Hypersoft OmniAnalyser[TM] Gets More Intelligent

Munich, 22 October 2003. Hypersoft Informationssysteme GmbH announces new comparative and interpreting capabilities of its OmniAnalyser[TM], world-leading comprehensive solution for messaging analytics.

The new concepts, as introduced with OmniAnalyser[TM] version 8, are intended to dramatically reduce human efforts for data comparison and interpretation and thus, to make the whole mail system more transparent for effective usage and optimisation.

Newly appeared Smart Reports conduct sophisticated analysis of corporate messaging data and prompt for the fast and best decision-making. Based on data, extracted and calculated for a range of different particular reports and re-combined in accordance with certain specific issues, Smart Reports consolidate essential information and represent analysis results, replacing most of the work which IT staff members usually do accordingly to interpret the data. Smart graphs pinpoint the parts of the network where problems are accumulating, and adjust the SLA reporting to any service contract. A user can get straight information on, for instance, who are the major resources consumers or which are the most delayed mail servers. This smart approach has become possible due to Hypersoft's expertise in analysis of the world's most complicated messaging networks, applied to the reporting logics.

OmniAnalyser[TM] provides principally new quality of support with its new sophisticated Diagnostic Tool, derived from the vast experience of Hypersoft's support staff. Identification and investigation of all emerging problems gets much easier than

ever before thanks to availability of two diagnostic levels. Most of support cases can be solved already at the first level, where comprehensive information on the installation is collected in a separate text file: servers, agents, user rights settings, etc. This file checked by the user and studied at Hypersoft's support, will save a huge amount of time and efforts to identify the problem. Should a deeper diagnostic level get necessary, the Diagnostic Tool can be set up according to the specific needs and supplies all the essential data for solving even the most difficult or hidden problems. With this automated identification and investigation possibilities, a customer becomes less dependent from support, and the entire quality of service provided gets more qualified, more purposeful and faster.

With new intelligent features provided by OmniAnalyser^{TM}, Hypersoft leverages its long experience in messaging networks analysis to ensure simultaneously maximum benefits and minimum human efforts. The most recent version of it is presented at the IT Forum, Copenhagen, 11-14 November 2003. For more information contact us (information@hypersoft.com) or visit our website at www.hypersoft.com.

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